Tester’s Journal for SNHU Travel

As a tester, I have the ability to ensure the quality of the software in order to deliver the most complete product to customer. In the process of testing, I detect errors, bugs, crashes before giving it back to the software engineers. First, I create a test plan from the product backlog, and design each test case based on user’s scenarios. User stories are crucial for the testing, the more details I have, the more elements can be added, the happier user feel with the product. With priority from low to high, I concentrate on the low first then climb to high, implement the test design techniques for the test cases to be more effective and optimized. Next, I create two scenarios for each test case, one for regular testing and one for revision. Regular testing will combine front end, backend and UI/UX design with user’s requirements and will have input and output ‘s column where user will do and expect to observe; whereas, revision will be added toward at the end of each case after asking for user’s opinion and their point of view. During the test, regular will be finish first, then I begin the revision’s process by gathering more documentation from user, start off with email because it’s a perfect form of communication since it gives user more time to think about their condition. For example:

To: User

Subject: User Story Clarification

Dear User,

After finishing some test cases based on your request, I’m going to need more details from you; in order to make each feature pass or fail. Could you please answer the following question for me?

User Story One:

* Should the preference be in the filter option?
* Would you mind if the list of vacation to choose from be a pop-up list?
* How many places would you like it to show up in 5, 10 per page or unlimited scrolling?
* Do you like to see the user reviews with ratings and deals altogether?

User Story Two:

* Do you want the minimum slide start with 1000 or less? Please specify the amount.
* Range slide would also be enforcing with hotel and transportation. Would you like it?
* Two choices for you to choose: one will be a column and rows of recommend or it will be a simple list with places to visit as a main picture, and the rest will be included in main. Let me know if you have more things to add.

User Story Three:

* Do you want to create user name with summary as a brief introduction?
* Would you like the history of travel be included in your favorite section or separate?
* Should the places and activities you don’t like not showing up any more, or less frequent because people tend to change their mind or try new things?

Thanks,

Tam

Finally, I write the report for each test case briefly but in a comprehensive manner to make it easier for every person in the team to understand and handle the bugs.